

## **BOOKING INFORMATION**

SCHOOL GROUP SESSION

Reservations for school visits can be made from Monday to Friday (8:30am - 5:30pm)

### **Park Operating Hours**

### \* MONDAYS closed

Except Malaysia public, school holidays and replacement holiday period

## Sunday to Friday

\* One session: 10am to 5pm

Except Malaysia public, school holidays and replacement holiday period

### Saturday

\* One session: 10am to 7pm

Except Malaysia public, school holidays and replacement holiday period

### Malaysia Public, School Holidays and replacement holiday period

One session: 10am to 7pm

\* The Management reserves the right to change operating hours without prior notice

### PACKAGE

RM62 (each student)

😢 Student package : Admission & Meal

Kindergarten: 1 free teacher admission for every 5 students

Primary: 1 free teacher admission for every 10 students

RM33 (each additional adult admission only)

## Simple Reservation Tips!

Entry times and available tickets are limited, so make reservations as soon as possible

# (1) Communicate your request :

By phone: 03 7839 9608 / 10
By fax: 03 7839 9699

By email: schools@kidzania.com.my

## (2) Reservation terms and conditions:

1) Group visit dates are subject to the daily visitor's capacity of KidZania Kuala Kumpur

2) Booking is based on first-come-first-serve basis, however, kindly call us to check on the date of availability first before sending the booking form

3) Reservation is processed upon receipt of complete booking form via fax (03 78399699) or email only

4) Minimum admission for group visit is 20 students

5) Minimum deposit of non-refund RM1,000 is required upon receiving our Sales Order (if applicable)

6) A RM5 meal surcharge is applicable for meal orders received 10 days or less to the visit date

to the full meal cost being charged 7) Cancellation/Amendments within 10 days before visit date will subject to the full meal cost being charged

🔃 8) Visit date and hours are subject to the general operational hours of KidZania Kuala Lumpur

(%) 9) Full payment is required 7 days before date of visit. We do not accept cheque payment less than 7 working days and on the date of visit

10) No outside food is allowed due to safety & health regulations & concerns

11) Only Group Photo is available for group booking. Customer may purchase individual photo on the date of visit in the park with park selling price

12) Visitors who are sick or have been exposed to an illness are not allowed to enter KidZania Kuala Lumpur. The Management of KidZania Kuala Lumpur reserves the right to deny entry to these visitors for safety reasons. No refund will be issued.



# **SCHOOL RESERVATION FORM** HARI KEBANGSAAN PROMO

VALID VISIT PERIOD: 1 Aug - 15 Sept 2019

FISCAL ID : (For office use only)  SALES PERSON :	BOOKING DATE :		
NAME OF PIC (TEACHER/AGENT) COMPULSORY	PPD <b>COMPULSORY</b> (IF APPLICABLE)		
NAME OF SCHOOLS / GROUPS (COMPULSORY)	AGENT NAME (IF APPLICABLE):		
SCHOOL / GROUP ADDRESS (COMPULSORY)	POSTCODE (COMPULSORY) STATE (COMPULSORY)		
TELEPHONE NO. MOBIL	LE NO. (COMPULSORY) FAX NO.		
EMAIL ADDRESS (COMPULSORY)			
Total Number of Free Teacher Admission only (Kindergarten: 1 free teacher admission to every 5 students) (Primary: 1 free teacher admission to every 10 students)	VISIT DATE  DAY  Students Adults		
STUDENT PACKAGE (RM62) INCLUDES : Admission & *Meal only	TOTAL NO. OF VISITORS (4-17 y/o) (18 y/o and above)  ESTIMATED TIME OF ARRIVAL		
No. of Students (4-17 y/o)  Additional Adults (18 y/o & above)  x RM62 each = (package)  x RM33 each = (admission only)	BREAKDOWN OF STUDENT CATEGORY:    No. of Toddlers (2-3 y/o)		
No. of Toddlers (2-3 y/o)  No. of late meal order surcharge of less than 10 days  x RM33 each = (admission only)  x RM5 each =	*STUDENT MEALS (PACKAGE)  MEAL A  - Vegetarian Fried Bee Hoon + Mineral Water  *MEAL B - Chicken Burger + Mineral Water  - Fried Bee Hoo + Mineral Water		
ADD ON:  Group Photo x RM10 each =	# ADD ON MEALS (RM12.00)		
Souvenir x RM6 each = # No. of meals x RM12 each =	MEAL A  - Fried Bee Hoon + Mineral Water (RM12.00)  - Chicken Burger + Mineral Water (RM12.00)		
TOTAL AMOUNT DUE:RM	TERMS AND CONDITIONS:  1. A RM5 meal surcharge is applicable for meal orders received 10 days or less to the visit days. 2. A RM1,000 deposit of booking fee is required upon receiving our Sales Order 3. Cancellation/Amendments within the 10 days, before visit date will subject to the full management.		

cost being charged

than 5 working days and on the date of visit.

Full payment is required 7 days before date of visit. We do not accept cheque payment less



# **TERMS AND CONDITIONS**

## RESERVATION

- A minimum of 20 students is required to obtain the group rate
- To place a school reservation, the school reservation form with all relevant information must be filled and submitted via email, fax or at the KidZania Kuala Lumpur Group Sales office
- The school reservation form can be obtained online at www.kidzania.com.my > Admissions > School visits
- The reservation is only confirmed upon receipt of RM1,000.00 deposit after our Sales Order
- Any changes to the reservation are only permitted within the time frame before the full payment is made and subject to availability
- All changes made on/after the 10<sup>th</sup> day prior to the DOV or on the DOV will be subjected to a RM5.00 meal surcharge or full cost meal being charged
- Any additional admission made on DOV is subject to KidZania Kuala Lumpur's available capacity.
- Additional terms and conditions will be applied at the discretion of the Management of KidZania Kuala Lumpur

## **PAYMENT**

- Full payment must be settled at least 7 days prior to DOV. Failure to do so will result in cancellation of the reservation.
- All deposits and payment can be made via major credit cards and bank account transfer (online other bank besides CIMB, please select IBG transfer, cash or company cheque) to:

Bank Account no.: REFER TO THE VIRTUAL BANK ACCOUNT NO. STATED IN THE SALES ORDER

• A copy of the deposit payment slip is required to be faxed or email to us as a proof of payment

## CANCELLATION

- Booking cancellation to your reservation must be received/notified us no less than 7 days prior to your DOV via email or fax
- All cancellations are not refundable

## **SCHOOL GROUP ADMISSION**

- School group are advised to arrive 1/2 hour prior to operation hours
- School's person in charge must accompany their students at all times during their visit in KidZania Kuala Lumpur
- School groups are advised to wear school, sports, club or association uniform for easy identification
- Students are not allowed to bring bags not exceeding 20cm x 15cm into KidZania Kuala Lumpur
- All students are required to wear fully covered shoes throughout their visit in KidZania Kuala Lumpur
- The security Radio Frequency Identification (RFID) bracelet must worn at all times by every member of a school group
- The safety of every student is the responsibility of the school teachers, coordinator, and/or organizers. The management of KidZania Kuala Lumpur and its employees will not be held responsible or liable for any loss, claims, damages, accidents, and any injuries to any member of the group and/or any personal property.



# **FOOD AND BEVERAGES**

- All school group related meals provided by KidZania Kuala Lumpur must be pre-ordered together with the school reservation form
- Any meal or booking cancellation within 10 days prior to the DOV will be subjected to full cost meal being charged
- Additional meal orders on the DOV will be subjected to meals availability and RM5.00 meal surcharge per meal
- All school must provide a Meal Redemption Form given by KidZania Kuala Lumpur staff during the meal redemption time
- Due to limited seating capacity, the meal time and location will be assigned at the discretion of the Management of KidZania Kuala Lumpur
- Person in charge of the school group is solely responsible for the distribution of school meal at the time and location allocation in the meal redemption form
- All outside food and beverages are strictly prohibited inside KidZania Kuala Lumpur

# **OPERATING HOUS AND MAINTANENANCE**

- The operation hours of KidZania Kuala Lumper are subject to changes without prior notice
- The change of operation hours is subject to weekends, public holidays and Malaysia school holidays
- Establishments in KidZania Kuala Lumpur are subject to be temporarily closure for maintenance/remodeling/ private events and/or birthday parties without prior notice
- Smoking is strictly prohibited in KidZania Kuala Lumpur

## **SERVICES AVAILABLE**

Personal belongings can be stored in the paid lockers provided by KidZania Kuala Lumpur				
Signature and accep	otance of the KidZania Kuala Lumpur School groups Terms and Conditions	s by :	:	
Name :				
School Name :				
Date :				

Signature and school stamp